

Customer Terms + Content Release (UK) - Refund-for-UGC Agreement

SOLARPLEXIUS UK - VIDEO TESTIMONIAL RELEASE & REFUND TERMS

Date:

Customer (Creator):

Email:

Order number:

Country: United Kingdom

1. Purpose

You agree to create and submit a short video testimonial ("Content") about Solarplexius. If Solarplexius approves and uses your Content, Solarplexius will provide a 100% refund of your product purchase price, subject to the terms below.

2. What you will submit

Within the selected number of days after signing (or after installation, if later), you will submit:

☐ 7 days ☐ 14 days

- 1 video testimonial (20-60 seconds) answering:
 1. Why did you buy Solarplexius?
 2. Your experience so far.
 3. Would you recommend it and why?
- The Product should be visible in the car in at least one shot.

Minimum requirements:

- Clear audio and video (phone is fine)
- No copyrighted music added
- Filming must be done safely (not while driving)
- Must not include third-party copyrighted materials

3. Approval & refund condition

- Solarplexius will review your submission and decide whether to approve it for use.
- Refund is issued only if Solarplexius approves and uses/publishes the Content (website, social media, paid ads, etc.).
- If the Content is not approved, Solarplexius will notify you and no refund will be issued.

Solarplexius may request reasonable edits/reshoots. If you choose not to reshoot, the Content may be rejected and no refund will apply.

4. Refund details

- Refund amount: 100% of the product purchase price paid.
- Refund method: returned to the original payment method where possible.
- Refund timing: processed within 1-2 business days after approval/use.

5. Rights to use your Content (full licence)

If your Content is approved/used, you grant Solarplexius a worldwide, perpetual, irrevocable, royalty-free licence to:

- use, edit, crop, subtitle, combine, reproduce, publish, distribute, and display the Content
- use it on Solarplexius websites, social media (organic + paid), digital advertising, email marketing, and other marketing channels
- use your name/voice/likeness as included in the Content

You understand Solarplexius may edit the Content for format, length, or clarity.

6. People in the video

You confirm that anyone appearing in the Content has consented to be filmed and for Solarplexius to use the Content.

If minors appear, you confirm you are their parent/legal guardian and consent on their behalf.

7. Originality and legality

You confirm:

- The Content is your original work
- It does not violate any laws or rights of others
- You will not include copyrighted music or materials you do not have the right to use

8. Data protection

Your personal data will be used to administer this collaboration and manage marketing rights in line with our privacy policy.

Signatures

Customer signature:

Date:

Solarplexius representative:

Date: